



Medical Advanced Pain Specialists, PA

Locations: Chaska, MN; Coon Rapids, MN; Edina, MN; Maple Grove, MN; Robbinsdale, MN; St. Paul, MN

Web site: www.painphysicians.com

Affiliated hospitals: Abbott Northwestern Hospital, Bethesda Hospital, Fairview Southdale, HealthEast St. Joseph's Hospital, North Memorial Medical Center, Ridgeview Medical Center, Unity Hospital

Affiliated same-day surgery centers: High Pointe Surgery Center, Landmark Surgery Center, Minnesota Surgery Center – Edina, Minnesota Surgery Center – Maple Grove

	Key: (–) = Information not submitted, (N/A) = Not applicable
Service Capabilities	
Offers weekend/evening appointments	Yes (1 site)
Offers free, on-site parking	Yes (most sites)
Uses electronic medical records (EMR)	Yes (5 sites)
EMR is certified by the Certification Commission for Healthcare Information Technology	Yes
Has a formal process for communicating with a patient's referring physician (for providers who see referred patients)	Yes (all sites)
Uses an electronic system for tracking lab tests to ensure ordered tests are completed	Yes
Uses an electronic system for tracking imaging tests to ensure ordered tests are completed	Yes
Provides health prevention or treatment information to patients via print or video materials	Yes
Offers classes on various health topics (or, if a single-provider practice, refers patients to organizations that provide classes)	Yes (3 sites), pain management, back care, sleep and nutrition
Uses an electronic tool for prescribing medications	Yes

Information in this profile was collected during fall 2008 using a survey developed by Medica in conjunction with its Patient Choice program. The information was self-reported by the clinic.

Top five conditions handled: 1. Low-back pain 2. Neck pain 3. Pelvic pain 4. Radicular pain 5. Cancer pain	
Top five conditions seen that require surgery: 1. Low-back pain 2. Neck pain 3. Cancer pain 4. – 5. –	
Top three surgeries/procedures performed: 1. Transforaminal injections (approximately 5,000 per year) 2. Nerve blocks (approximately 4,000 per year) 3. Epidural steroid injection (approximately 3,000 per year)	
Percent of surgeries/procedures that require additional unplanned corrective work	.2%
Has a written strategy to address issues of health disparities	Yes
Has nurse practitioners or physician assistants	Yes
Participates in clinical trials/research activities	Yes
Quality Improvement Activities	
Has a written quality improvement program	Yes
Has an active quality improvement committee Top three issues being addressed: 1. Patient satisfaction 2. Pain reduction following procedures 3. Post-procedure complications	Yes
Compares individual physician's performance with the performance of other physicians in the clinic	No
Compares clinic's performance with the performance of other similar organizations	Yes
Has processes in place for: – identifying adverse incidents – reporting adverse incidents – analyzing adverse incidents	Yes Yes Yes

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– preventing adverse incidents	Yes
Percent of physicians who are board certified in the area in which they practice	Greater than 50%
Measures patient satisfaction Results are available for viewing	Yes By request only
External Recognition	
Received recognition(s) for best practices or quality measures	No
Certified or accredited by external organizations: • Medicare	
Web Tools and Information	
Offers the following electronically:	
Appointment scheduling	No
E-visits	No
Payment processing	Yes (3 sites)
Prescription refill requests	No
Ability to communicate with patients via secure e-mail	No
Communication of test results (lab results, etc.)	No
Reminders for routine visits	Yes
Blogs or online support groups	No
Requests for copies of medical records	No
Online access to medical records	Yes
Other	–
Clinic's Web site offers the following information:	
Profiles of physicians/clinicians	Yes
Registration materials	No
Downloadable forms	Yes, educational information
Patient satisfaction data	No
Pricing information	No
Research information on conditions treated	Yes
Information is based on original research performed by this clinic	Yes
Conditions addressed	Implantable pain control, percutaneous disk decompression, chronic pain
Offers Wi-Fi access	Yes (some sites)

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Physical Therapy-Specific Information	
Areas of expertise	Chronic pain, core stabilization, fibromyalgia, pelvic pain, headaches, Complex Regional Pain Syndrome
Certification(s) therapists have received	MedX certification, Isernhagen FCE certification, pelvic pain treatment
Treatment philosophy	Improving quality of life by increasing physical function and decreasing pain
Facility offers on-site:	
Gym/exercise equipment	Yes (3 sites)*
Swimming/therapy pool	Yes (2 sites)*
Whirlpool	No
Massage therapy	No
Physician oversight	Yes (3 sites)
Other	MedX machines, Pilates, manual therapy
*Patients can access amenity after treatment is completed	
Chronic low-back pain	
Average number of visits to treat	12
Percent of patients referred on to surgery	5%
Percent of patients treated who've already had surgery	50%
Acute low-back pain	
Average number of visits to treat	12
Percent of patients referred on to surgery	5%
Percent of patients treated who've already had surgery	15%

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